

# Lockheed Martin Team Prepared For Peak U.S. Census Data Capture Production

*13,000 jobs created around the country to support Census data processing*

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With the U.S. Census now underway, Lockheed Martin's Decennial Response Integration System (DRIS) team is receiving up to 12 million census forms daily, processing as many as 2.5 million forms every 24 hours and answering more than 56,000 telephone inquiries per hour during peak production expected between the end of March and April 2010.

The DRIS contract was awarded in September 2005 to the Lockheed Martin team, which includes major partners and a large small business component. The DRIS team is responsible for the people, process, technology and infrastructure needed to receive, capture and standardize data from potentially more than 300 million U.S. residents as well as provide telephone assistance to support data capture efforts.

The Lockheed Martin-lead team hired and trained more than 13,000 temporary personnel, conducted intense testing and dress rehearsals and primed itself for one of the largest and most sophisticated data capture jobs in the country.

"Based on our experience with the 2000 Census, we partnered with the U.S. Census Bureau and the nation's top companies to develop a solution that embraces information technology and automation to accurately, efficiently, securely and quickly count the nation's growing and changing population," said Julie Dunlap, director of Lockheed Martin's Census Practice and program manager for the 2010 Census DRIS. "During exhaustive planning and testing, the system and associated employees and processes performed flawlessly and fully confirm the team's readiness," added Dunlap.

Three data capture centers support this massive effort to process all Census forms within a 6-month period. Centers in Baltimore, Md., managed by CSC, and Phoenix, Ariz. managed by Vangent, Inc., are bigger than four football fields put together. The third center is located at the Census Bureau's National Processing Center in Jeffersonville, Ind.

In addition, the team established 11 call centers managed by IBM and Vangent across the country to answer respondents' questions and to follow up to ensure no one is missed. "Between now and August, there will be an estimated 6.6 million inbound and 8.1 million outbound calls to ensure we are obtaining the most accurate data from respondents," said Dunlap.

The results of the 2010 U.S. Census are due to the President in December 2010 as mandated by U.S. law.

Headquartered in Bethesda, Md., Lockheed Martin is a global security company that employs about 140,000 people worldwide and is principally engaged in the research, design, development, manufacture, integration and sustainment of advanced technology systems, products and services. The Corporation reported 2009 sales of \$45.2 billion.

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