

U.S. Census Bureau And Lockheed Martin Open New Call Center In Sandy, Utah

Vangent-operated facility will offer approximately 1,600 local jobs in 2010; Total of 11 Call Centers will employ nearly 8,000 nationwide

PRNewswire
SANDY, Utah

The U.S. Census Bureau and Lockheed Martin today unveiled a new 1,300-seat call center in Sandy, Utah, to support the data capture efforts required for the 2010 Census.

In today's ribbon cutting ceremony, officials of the U.S. Census Bureau and Lockheed Martin Information Systems & Global Services were joined by Vangent and IBM executives to officially open the building. The ceremony also included federal, state and city officials.

"We express our many thanks to all those who have helped make this partnership with the Census Bureau a reality. These include the many government agencies represented here today, the good people of the Salt Lake City area, the colleges and universities and our employees who every day prove they can deliver on our promises better and more successfully," said Darrell Graddy, vice president of Lockheed Martin Information Systems and Global Services-Civil. "We are proud to continue supporting the Census Bureau as it strives to paint the newest portrait of America."

The facility is one of 11 call centers operated by Lockheed Martin subcontractors Vangent, Inc. and IBM, and is an integral element in Lockheed Martin's efforts to deliver the people, process, technology and infrastructure for the 2010 Census.

The Call Center, located at 8475 South Sandy Parkway in Sandy, will employ approximately 1,600 temporary professionals to handle both inbound and outbound calling activities to support the 2010 Census data capture efforts. This facility is the largest of 11 Call Centers across the country. It will serve as an information resource for millions of U.S. residents who have questions about the 2010 Census. The Call Centers will also conduct outbound calls to follow up with millions of households to ensure that no one was missed or counted more than once. The Call Centers will provide services in English, Spanish, Korean, Vietnamese, Mandarin Chinese, Russian and TTY/TDY.

Those interested in employment opportunities at the Sandy facility should apply online at www.Vangent.com. The Sandy Call Center needs Customer Service Agents who can type 20-words-per-minute; minimum accuracy standards apply. Call center experience is preferred. Positions are also available for bilingual agents with fluency in Spanish, Russian, Vietnamese, Mandarin Chinese, and Korean. All applicants must pass a suitability background check, have a high school diploma or equivalent and be legally able to work in the U.S. Recruiting for the Sandy Call Center facility has already begun and should be at full capacity by April 2010, according to company officials.

About Lockheed Martin

Headquartered in Bethesda, Md., Lockheed Martin is a global security company that employs about 140,000 people worldwide and is principally engaged in the research, design, development, manufacture, integration and sustainment of advanced technology systems, products and services. The corporation reported 2008 sales of \$42.7 billion.

About the 2010 Census

The 2010 Census is a count of everyone living in the United States and is mandated by the U.S. Constitution. Census data are used to distribute Congressional seats to states and used to allocate more than \$400 billion in federal funds to local, state and tribal governments each year. The 2010 Census questionnaire will be one of the shortest in history and consists of 10 questions, taking about 10 minutes to complete. Strict laws protect the confidentiality of respondents and the information they provide. For more information, visit <http://2010.census.gov/2010census>.

For additional information, visit our websites:

<http://www.lockheedmartin.com/>

<http://www.vangent.com/>

<http://ibm.com/>

First Call Analyst:
FCMN Contact:

SOURCE: Lockheed Martin Corporation

Web Site: <http://www.lockheedmartin.com/>

<https://news.lockheedmartin.com/2010-01-13-U-S-Census-Bureau-and-Lockheed-Martin-Open-New-Call-Center-in-Sandy-Utah>