TSA Awards Lockheed Martin The Transportation Worker Identification Credential Program

The Transportation Security Administration (TSA) selected a team led by Lockheed Martinto provide services for the Transportation Worker Identification Credential (TWIC) Phase IV program under a task order-based contracting vehicle. Developed in response to vulnerabilities within the nation's transportation system, the TWIC program involves the rapid, nationwide deployment of biometric identification cards.

Under the awarded task order, Lockheed Martin will enroll and credential approximately 750,000 maritime workers at the nation's ports within 16 months, with 1.1 million port worker enrollments anticipated by TSA over the five-year contract period of performance. The TWIC Phase IV program may be expanded beyond the port community to other modes of transportation with a maximum of 6 million credentials to be issued under the Phase IV contract. Workers enrolled through this initial task order will be charged a fee of $137.25.

"Lockheed Martin has worked successfully with TSA in the past to bring large-scale homeland security programs to reality, and we're proud to support the agency once again through TWIC IV," said Judy Marks, president, Lockheed Martin Transportation and Security Solutions. "Making our ports safer while facilitating the efficient flow of goods is our first priority; this program will protect our nation's citizens while also enabling America's robust economy to flourish."

The Lockheed Martin-led team, which includes Daon, Datatrac, Deloitte Consulting LLP, MAXIMUS, Inc., and LexisNexis Special Services Inc., developed a program that includes a call center and a Web site for pre-enrollment, as well as the use of highly mobile enrollment stations, delivering enrollment capability directly to participating port transportation workers. The team also focused on offering TSA a solution that stressed an early rollout of capability and involved maximizing stakeholder outreach to achieve optimal efficiency and effectiveness during the rollout.

"Throughout this process, we've placed a significant emphasis on reaching out to stakeholders in our nation's transportation system, particularly in the ports," said Carlaine Blizzard, vice president of Secure Enterprise Solutions at Lockheed Martin Transportation and Security Solutions. "These are the individuals and groups who will ultimately be affected by the TWIC implementation so we used their insights to help us understand and address service delivery issues. That knowledge led to a strong solution from a technical, cost and service perspective."

TSA will remain responsible for security threat assessment for all TWIC IV applicants. The previous phase of the program, TWIC III, involved creating a prototype credential and completing the enrollment of a sampling of transportation workers. During this phase, Lockheed Martin provided system design services as well as the enrollment hardware and software; Daon, a key team member, provided the identity management software and system architecture support.

Headquartered in Bethesda, Md., Lockheed Martin employs about 140,000 people worldwide and is principally engaged in the research, design, development, manufacture, integration and sustainment of advanced technology systems, products and services.

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