

Lockheed Martin Wins \$120 Million DHS Contract To Operate Immigration Call Center

PRNewswire-FirstCall
SEABROOK, Md.

Lockheed Martin has been awarded a five-year contract estimated at \$120 million to provide call center services for the Department of Homeland Security's U.S. Citizenship and Immigration Services.

The contract is one of two awarded by USCIS to operate its National Customer Service Center, which annually serves nearly 10 million callers requesting information about immigration services and benefits. The award was made to Aspen Systems Corporation, which became part of Lockheed Martin Information Technology in January 2006.

To handle expected volumes, Lockheed Martin will staff major call centers in Albuquerque, N.M., and Indianapolis, Ind., with customer service representatives who will provide 10 hours of service daily across all U.S. time zones.

Linda Gooden, President of Lockheed Martin Information Technology, said, "Expanding our ability to provide Business Process Management services to Government customers was a major advantage of the Aspen Systems combination. We are delighted to be able as one team to help the DHS serve the American people by providing quick, accurate and cost-effective responses to the public."

Headquartered in Bethesda, Maryland, Lockheed Martin employs about 135,000 people worldwide and is principally engaged in the research, design, development, manufacture, integration, and sustainment of advanced technology systems, products, and services. The corporation reported 2005 sales of \$37.2 billion.

For additional information, visit our website:

<http://www.lockheedmartin.com/>.

SOURCE: Lockheed Martin

Web site: <http://www.lockheedmartin.com/>

Company News On-Call:
<http://www.prnewswire.com/gh/cnoc/comp/534163.html>

<https://news.lockheedmartin.com/2006-05-09-Lockheed-Martin-Wins-120-Million-DHS-Contract-to-Operate-Immigration-Call-Center>