New E-STARS Workflow Tool Targets Suspense Tracking

A new thin-client, web- based application developed by Lockheed Martinis rapidly becoming the workflow tool of choice by Defense and other U.S. Government agency users who need to track administrative commitments and corrective actions right from their desktops.

Lockheed Martin's Electronic Suspense Tracking and Routing System (E-STARS) is a hybrid of Government and commercial off-the-shelf software that captures the complete lifecycle of a task -- from creation to detailed routing to closure -- and presents complete task history detail direct to the user's desktop. The system has most recently been adopted by the U.S. Air Force's Air Combat Command headquarters at Langley Air Force Base, Va., under a contract sponsored by the Air Force Communications Agency.

The system is currently in use at the Department of Energy's Richland Operations Office in south central Washington State. With accelerated cleanup mandates for the largest nuclear reservation at its Hanford site, DOE has realized proven performance on reducing the response time for critical corrective actions.

The prime contractor for this huge DOE site, CH2M HILL Hanford Group, Inc., implemented E-STARS to streamline corrective action management last February as part of an Integrated Safety Management System implementation. Delinquency rates on corrective actions have been reduced by a factor of four over the last 12 months.

The U.S. Air Force also adopted the tool for coordinating staff packages, and E-STARS is expected to be the first enterprise-wide application to be deployed worldwide.

Developed in a cooperative partnership between Lockheed Martin and the U.S. government, E-STARS involves no software licensing fees to the user organization. Each organization has the flexibility to establish a "subscription" fee based on the number of users and the types of services that best meet the user's specific business needs.

Linda Gooden, President of Lockheed Martin Information Technology, said, "This tool is right in line with the Office of Management and Budget's mandate for government agency interoperability. We are proud of this solution that combines industry and government investments to allow a `shared' approach by agencies and maximizes the government's return on investment."

Lockheed Martin Information Technology is actively working with Air Force Major Command representatives to have E-STARS deployed at each of the organizations' headquarters by fiscal year end. E-STARS is currently being staged at the headquarters of three Commands: Air Mobility Command, Air Combat Command, and Northern Command. E-STARS will be integrated and available through the Air Force Portal.

Headquartered in Bethesda, Md., Lockheed Martin is a global enterprise principally engaged in the research, design, development, manufacture and integration of advanced-technology systems, products and services. The Corporation's core businesses are systems integration, space, aeronautics, and technology services. Information Technology is a business unit of Lockheed Martin providing enterprise business systems, managed services and infrastructure solutions to government agencies and commercial clients.

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